

# MEETING IN THE HEART OF THE ALLGÄU

The right setting for your professional ideas.





# **FOREWORD**



Welcome to the bigBOX ALLGÄU!

In this conference brochure, we have summarized all you need to know about "Conferences at the bigBOX ALLGÄU". Gain some ideas and contact us.

We are happy to create an individual event concept with you, tailored to your needs.

We would like to take this opportunity to thank you for your interest in our company.

Christof Feneberg
Executive Director bigBOX ALLGÄU



Take a 360° virtual tour through the bigBOX ALLGÄU!

# CONTENT

- **2** Foreword
- Your Contact persons We will be happy to advise you!
- 4 Premises
  Get a first impression.
- 9 Conference Technology
  Modern and functional technology
- Conference Packages
  Choose what suits your event best!
- Conference Drinks
  An overview of our extensive range of drinks.
- Menu and Buffet

  We have put together a sample menu for you!
- Hotel Rooms
  Take a look at our rooms.
- **16** Entertainment Shows and concerts at their best enjoy!
- Arrival

  How to get to us.
- **18** General Event Conditions
- 19 General Terms and Conditions for the Hotel Accommodation Contract

# YOUR CONTACT PERSONS

We will be happy to advise you! Contact us at conference@bigboxallgaeu.de or by telephone +49 (0) 831 57055 - 4000



Andrea GRATH
Event Management & Sales Conference



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Dual student

Business Administration - Trade Fair, Congress and Event Management



**Conference 3**, with an area of 290 m², has a capacity for 285 participants, depending on the seating arrangement. The special ceiling height of more than 4 m guarantees optimal viewing conditions.



**Conference 4/5** each provide space for 127 and 123 people respectively. Thanks to a flexible partition wall, the two rooms can also be combined. This creates 220.4 m<sup>2</sup> and space for up to 235 participants.



**Conference 6/7** together, the two rooms offer 83.2 m<sup>2</sup> of space for up to 80 people. It can be used individually (25 people each) or together.



**Conference 8** offers 44.7 m<sup>2</sup> of space for up to 25 people, depending on the seating arrangement. It is ideally suited for meetings and events that do not require presentations on a large screen.



**Conference 9** has an area of 47.9 m<sup>2</sup> and offers a flexible concept for 30 people. The 2.5 m wide and 2 m high screen is retractable and can be used easily and quickly as required.



**Conference 10** has an area of 60.8 m<sup>2</sup> and therefore offers space for up to 50 participants, depending on the seating arrangement.



The **skyBOX** is located on the fourth floor and offers an impressive view over Kempten to the Allgäu Alps from its balcony. The special atmosphere makes the 139.2 m² skyBOX the ideal place for press conferences, company celebrations or conference breaks with a maximum capacity of 120 people.



# The topSEVEN roofbar

offers an exclusive ambience for events on the seventh floor of the bigBOX ALLGÄU hotel. The bar offers space for approx. 20 guests indoors and 25 to 50 guests outdoors, depending on the seating arrangement (lounge, optional bar tables). The rooftop bar is suitable for events with a maximum of 75 people.



The **bigBOX** offers 2,704 m<sup>2</sup> of space for large events such as trade fairs or galas with up to 3,829 participants. With a clear height of 14 m, numerous seating options and optional expansion through the foyer and gallery foyer, there are no limits to your plans here.



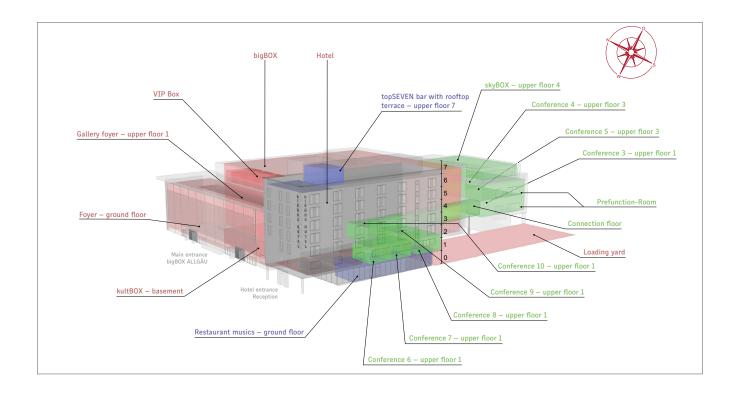
The **Foyer** can be used as an extension of the bigBOX, among other things. With a permanently bar and over 1,258 m² of space, the light-flooded foyer also offers comfortable options individually for corporate events, standing receptions or trade fair/conference events.



The **Gallery foyer** offers space for up to 180 guests, depending on the seating arrangement. A standing reception can be arranged for up to 400 people. A bright and friendly atmosphere awaits you through the large window front.



The **kultBOX** has a capacity of 456 m² and is therefor ideal for larger conferences or company celebrations with 200 or more visitors. Depending on the seating, arrangement, either at ground level or an incline, it can accommodate up to 570 participants. A spacious foyer with bar serves as a reception area.



	m <sup>2</sup>		*				* *			· ·	:	€
Räume	Surface	Length	x	Width	x	Hight	Reception	Classroom	Theatre	U-Shape	Banquet	Price
Conference 3	290,0 m <sup>2</sup>	23,2	Х	12,5	х	4,2	285	160	285	50	156	995,00 <sup>6)</sup>
Conference 4 1)	124,5 m <sup>2</sup>	13,1	Х	9,5	Х	4,2	127	60	127	28	48	495,00 <sup>6)</sup>
Conference 5 1)	95,0 m <sup>2</sup>	10,0	Х	9,5	Х	4,2	123	48	123	22	48	495,00 <sup>6)</sup>
Conference 4/5	220,4 m <sup>2</sup>	23,2	Х	9,5	Х	4,2	235	122	235	50	120	950,00 <sup>6)</sup>
Conference 6 1)	41,0 m <sup>2</sup>	6,3	Х	6,5	Х	3,2	25	18	25	14	32	298,00 <sup>6)</sup>
Conference 7 <sup>1)</sup>	41,6 m <sup>2</sup>	6,4	Х	6,5	Х	3,2	25	18	25	14	32	298,00 <sup>6)</sup>
Conference 6/7	83,2 m <sup>2</sup>	12,8	Х	6,5	Х	3,2	80	42	80	32	64	456,00 <sup>6)</sup>
Conference 8	44,7 m <sup>2</sup>	6,3	Х	7,1	Х	3,2	25	18	25	14	24	298,00 <sup>6)</sup>
Conference 9	47,9 m <sup>2</sup>	8,7	Х	5,5	Х	3,2	30	24	30	16	32	298,00 <sup>6)</sup>
Conference 10	60,8 m <sup>2</sup>	8,1	Х	7,5	х	3,2	50	32	50	20	48	298,00 <sup>6)</sup>
bigBOX 1)	2704,0 m <sup>2</sup>	54,3	Χ	49,8	Х	Sonder- maß	3829	1500 <sup>5)</sup>	3829 5)	_	1400 4)	8.330,00
bigBOX Foyer 1)	1258,0 m <sup>2</sup>		speci	ial dimen	sion	l	1200	2)	2)	_	456 <sup>3)</sup>	1.995,00
bigBOX Galeriefoyer	400,0 m <sup>2</sup>		speci	ial dimen	sion	1	400	2)	2)	_	180	2)
kultBOX	456,0 m <sup>2</sup>	16,8	Х	27,1	х	4,5	350 <sup>5)</sup>	300 5)	570	_	276 4)	1.990,00
skyBOX	139,2 m²	14,2	Х	9,8	Х	2,9	100	70	120	27	72	665,00 <sup>6)</sup>

<sup>&</sup>lt;sup>1)</sup> These meeting rooms can be combined with each other. <sup>2)</sup> On request <sup>3)</sup> With dance floor. <sup>4)</sup> Without stage. <sup>5)</sup> Without grandstand. <sup>6)</sup> Including cleaning costs. All prices include the legally applicable VAT and are subject to change.



# **CONFERENCE TECHNOLOGY**

We offer you everything you need for a successful event - state-of-the-art conference technology in the areas of presentation, lighting and sound. Our in-house technicians ensure that everything runs smoothly. Standard conference equipment (beamer, projection screen/screen, flipchart, pin board and presentation case) is already included in our packages.

Samsung Flip Board 55 inch	89,00€2)	
Samsung Flip Board 75 inch	189,00€2)	
Flipchart including paper and pens	25,00€ 2)	
Pinboard / metaplan board	25,00€ 2)	
Presentation case	25,00€ 2)	
Screen 2.10 x 2.80 metres	90,00€2)	
Screen 3.00 x 4.00 metres	150,00€2)	
Projection screen (Conference 6 - 10)	free of charge <sup>2)</sup>	
Projector 2600 ANSI lumen	99,00€2)	
Projector >2600 ANSI lumen	on request	
Sound system incl. 1 headset & 1 handheld	transmitter 230,00€	
Each additional microphone	from 60,00€	
Laptop (PC)	140,00€	We will be
Lectern	65,00€	conference
Platform (2,0 x 1,0 m)	16,66€	here from o

We will be happy to enquire about conference technology not listed here from our partners.

All prices include the legally applicable VAT and are subject to change.



# **CONFERENCE PACKAGES**

With our conference packages, you can hold successful seminars at any time with fixed calculable costs. The following conference packages are available for groups of 10 or more. All include the air-conditioned conference room, standard conference technology and first-class service support.

If the minimum number of participants is not reached, an additional room rental fee will be charged.

We are happy to customise the packages according to your wishes. A welcome coffee is included in all packages.



#### **BASIC**

Conference Packages (half-day)

- two conference drinks per participant are included
- one coffee break in the morning with buttered pretzel or cake in the afternoon

41,50 € p.p. per day



#### SUPERIOR LIGHT

Conference Packages (half-day)

- · all conference drinks per participant are included
- Coffee break in the morning with buttered pretzels, yoghurt with crispy flakes and fruit or in the afternoon with fresh juice cocktail, cake and fruit.
- Menu or buffet at the chef's choice, consisting of a selection of salads with various dressings or seasonal soup of the day, main course (meat, fish and vegetarian) and a dessert of the day
- · one hot drink with lunch per participant

62,90 € p.p. per day

#### CONFERENCE PACKAGES



#### COMFORT

Conference Packages

- one conference drink per participant is included
- · Coffee break in the morning with buttered pretzels
- Menu or buffet at the chef's choice, consisting of choice of salad with various dressings or seasonal soup of the day,
- · main course (meat, fish and vegetarian) and a dessert of the day
- · one soft drink with lunch per participant is included
- · afternoon coffee break with cake

65,50 € p.p. per day



#### **SUPERIOR**

Conference Packages

- · All conference drinks per participant are included
- Coffee break in the morning with buttered pretzels, yoghurt with crispy flakes and fruit
- Menu or buffet of the chef's choice, consisting of a selection of salads with various dressings or seasonal soup of the day, main course (meat, fish and vegetarian) and a dessert of the day
- one hot drink with lunch per participant
- · Afternoon coffee break with fresh juice cocktail, cake and fruit

76,90 € p.p. per day



#### VITAL

Conference Packages

- · All conference drinks per participant are included
- Vitamin break in the morning with revitalising water, wholemeal snacks and vegetable sticks with dip
- Light menu or buffet of the chef's choice, consisting of a selection of salads with various dressings or seasonal soup of the day, main course (meat, fish and vegetarian) and a dessert of the day
- one hot drink with lunch per participant
- · Vitamin break in the afternoon with vitalising water, pastries and fruit

82,90 € p.p. per day



#### COMPLETE

Conference Packages

- · All conference drinks per participant are included
- coffee break in the morning with buttered pretzels, yoghurt with crispy flakes and fruit
- Menu or buffet of the chef's choice, consisting of a choice of salad with various dressings or seasonal soup of the day, main course (meat, fish and vegetarian) and a dessert of the day
- · one hot drink with lunch per participant
- Afternoon coffee break with fresh juice cocktail, cake and fruit
- · dinner as a gourmet menu or buffet in three courses
- · Drinks with dinner according to consumption

110,90 € p.p. per day

All prices include the legally applicable VAT and are subject to change.



# **CONFERENCE DRINKS**

Our in-house catering will provide you with refreshing drinks and aromatic coffee during your conference. Should there be no suitable offer for your event, we will be happy to create an individual concept for you.

Non-alcoholic beverages			Hot beverages	
Krumbach Gourmet medium/still	0,251	2,80€	Coffee Crema	3,50€
Krumbach Gourmet medium/still	0,751	5,90€	Espresso	2,80€
afri Cola/ afri Cola without sugar	0,201	3,10€	Espresso Macchiato	3,00€
Bluna Orange, Bluna Lemon,			Espresso doppelt	3,90€
Bluna Mix Cola Orange	0,201	3,10€	Cappuccino	3,80€
Thomas Henry Tonic Water	0,201	3,50€	Coffee with milk	3,80€
Thomas Henry Bitter Lemon	0,201	3,50€	Latte Macchiato	3,90€
Thomas Henry Ginger Ale	0,201	3,50€	Tee Ronnefeldt LeafCup Selection -	3,90€
Thomas Henry Spicy Ginger	0,201	3,50€	different varieties	
Limestone Tonic Water	0,201	4,30€	Hot chocolate	3,80€
Burkhardt Juices	0,201	3,20€	Hot chocolate with whipped cream	4,30€
(Orange, Apple, Sour cherry, Mango)				

#### **Beers**

Meckatzer Weiss-Gold (draught beer)	0,301	4,10€
Meckatzer Weiss-Gold (draught beer)	0,501	5,10€
Meckatzer Hefeweizen (draught beer)	0,301	4,10€
Meckatzer Hefeweizen (draught beer)	0,501	5,10€
Zötler Hefeweizen Dark	0,501	5,10€
Zötler Hefeweizen non-alcoholic	0,501	5,10€
Zötler Korbinian Dark	0,501	5,10€
Zötler 1447 cellar beer	0,501	5,10€
Zötler Pils	0,331	4,10€
Meckatzer Weiss-Gold non-alcoholic	0.331	4.10€

We are of course happy to offer on request, of course.

All prices include the legally applicable VAT and are subject to change.



#### MENU AND BUFFET

We cater for all occations, including press conferences, company parties, receptions and conference breaks. Our premises offer the ideal setting for any event. For the end of a seminar day or lunch breaks, we have designed the following suggestions for you.

Of course, we will be happy to make you an offer according to your wishes - please contact us!

# **BUFFET SUGGESTION**

"Classic" (cold/warm)

Rich salad buffet, plucked salad, mustard vinaigrette
Wood oven bread with Obazda and chives
Snack platters with ham, beer radish, Landjäger,
radish bunches and pretzels
Smoked trout with horseradish threads

\*\*\*

Roast pork with crust, wheat beer jus napkin dumplings, Bavarian cabbage Fillet of char on cream tagliatelle with spinach and vegetable julienne

Allgäuer Kässpatzen with Jameis cheese, melted and roasted onions

fried onions

Krautkrapfen with fried onions

\*\*\*

Bavarian cream with seasonal fruit pulp Apple fritters with vanilla sauce Kaiserschmarrn with apple compote Apple fritters

from € 45.00 p.p. per day

All prices include the legally applicable VAT and are subject to change.

### **MENU SUGGESTION**

Three-course menu

Plucked salad in pine nut vinaigrette and butter croutons

Veal liver in pearl onion jus, apple chutney, roasted broccoli and potato foam

Sea bass fillet on grilled vegetables with potatoes and rosemary jus

Yellow Thai curry with wok vegetables and basmati rice (vegan)

\*\*\*

Dessert 3sorts of the patissier's choice

from € 39.00 p.p. per day

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# HOTEL

Once the conference concludes, we invite you to relax and unwind at the bigBOX ALLGÄU Hotel. Our modern and stylish four-star hotel offers comfortable overnight stays to participants of seminars and conferences. We have 124 rooms, conveniently connected to the event centre, providing convenient access and a dry, comfortable journey from the hotel. All rooms are equipped with the latest in comfort and convenience, including allergy-friendly mattresses, showers, flatscreen TVs, free WiFi, air conditioning, soundproof windows and more. All hotel guests are entitled to complimentary use of the fitness room.



# Typ Small

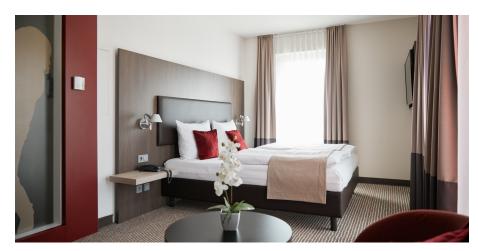
The small room category (17 m2) is available in our bigBOX ALL-GÄU Hotel a total of 51 times and is proving to be a popular choice with our guests.



# Typ Medium

The hotel offers 60 rooms of this category, with an area of approximately 22 m<sup>2</sup>. These rooms can be booked flexibly as double rooms. Four of the rooms are connected to a room type Small via a connecting door.

# HOTEL



# Typ Large

The rooms of type Large offer 28 m<sup>2</sup> of space and comfort. In addition to a comfortable bed, the large room is equipped with a minibar.



Typ Barrier-free
Two barrier-free and wheelchairaccessible rooms are available for your convenience. The 24 m<sup>2</sup> room features an accessible shower and furnishings that are optimally designed for the needs of wheelchair users. Additionally, a room type Small with connecting door is available for an accompanying person.



# Typ Extra Large

The Extra Large room type, measuring 34 m<sup>2</sup>, offers guests a high level of comfort. In addition to a comfortable bed, this spacious room is equipped with a minibar. It also features a sitting area with a couch and armchair, as well as a rotating flatscreen TV.

Price per room and night from € 99.00 - Booking is possible via your personal contact. You can find more about our rooms at: www.bigboxallgaeu.de/hotel



# **ENTERTAINMENT**

Our hotel is conveniently connected to a neighbouring event hall, which offers an appealing and varied programme of events.

The diverse selection of shows and concerts caters to a wide range of interests.

The programme includes a wide range of genres, including pop, rock, musical, classical, comedy, cabaret, ballet, readings and lectures.

We are the region's leading provider of entertainment and are well-known throughout the area.

Guests can enjoy a seamless transition to the event, thanks to our direct connection. Guests are able to enter the hall directly from the foyer, bypassing the cloakroom, without having to queue outside. We are proud to offer an all-round successful event experience. Please find out whether a concert or show is taking place on your chosen event dates, by visiting www.bigboxallgaeu.de/entertainment

Or feel free to contact us!





#### **ARRIVAL**

The bigBOX ALLGÄU is located in the south of Germany, close to the borders with Austria and Switzerland, in the centre of Kempten, directly opposite the "Forum Allgäu" shopping centre. You can reach us easily from all directions by car and public transport such as bus and train.

#### **PKW**

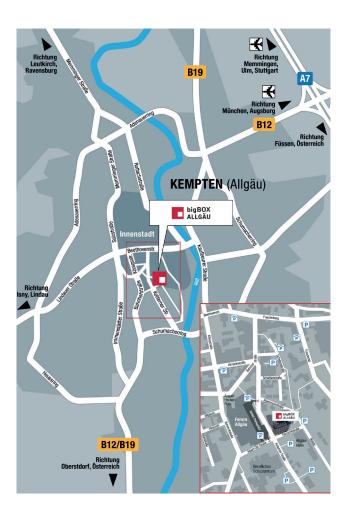
The bigBOX ALLGÄU can be easily reached by car. The easiest way is to follow the signs to the city centre/big-BOX ALLGÄU.

If you are using a navigation system, please enter the following destination address:

Kotterner Straße 62, 87435 Kempten.

You can park in the Forum Allgäu multi-storey car park or in the Allgäuhalle car park.

Forum Allgäu parking cards can be validated directly at the hotel at special rates.



#### **TRAIN**

If you are travelling by train, get off at Kempten Allgäu main station. From there it's a 15-minute walk or a few minutes by bus to the bigBOX ALLGÄU.

Taxis are also available at the station.

You can obtain automatic timetable information by calling the toll-free number:

T +49 (0) 800 150 70 90

#### **BUS**

In Kempten you can get around easily with the public bus connections

The best way to reach the bigBOX ALLGÄU is to get off at the Forum Allgäu bus stop.

The following bus lines serve this stop:

- City bus of the mona Verkehrsbund: lines 4, 8 and 100
- Oberbayernbus: lines 63 and 71
- RegioBus Isny: line 50
- Regionalbus Augsburg: lines 61, 62 and 66

#### **PLANE**

The nearest airports are are in Memmingen (FMM), Munich (MUC), Stuttgart (STR) and Friedrichshafen (FDH). From Memmingen Airport it is only a 30-minute drive to Kempten.

You can find more information about Allgäu Airport at www.allgaeu-airport.de

#### **General Event Conditions**

Article 1 Scope of applicability

1.1 These Terms and Conditions govern contracts for the rental use of conference, banqueting and function rooms of bigBOX ALLGÄU Hotel for holding events such as banquets, seminars, conferences, exhibitions and presentations etc. and for all other performance and services rendered by bigBOX ALLGÄU Hotel for the customer in this connection, unless otherwise agreed in writing (cf., Article 12.1). The term "bigBOX ALLGÄU Hotel" is used in the

following in place of the name of the hotel operator corporation (bigBOX ALLGÄU GmbH & Co. KG). 1.2 The prior written consent of bigBOX ALLGÄU Hotel is required if rooms, other areas and showcases as well as invitations for job interviews, sales events and similar events are to be sublet or rented to other parties or used other than for lodging purposes, whereby section 540 (1), sentence 2 BGB (German Civil Code) is waived insofar as the customer is not an end user.

1.3 These present General Terms and Conditions for Events shall apply exclusively. Any general terms and conditions of the customer shall not apply unless these have been expressly agreed in writing in advance. Our General Terms and Conditions for Events shall continue to apply even if we render our services without reservation in awareness of conflicting or deviating terms and conditions of the customer.

Article 2 Coming into force of contracts, parties, liability of bigBOX ALLGÄU Hotel and statute of limitations

2.1 The parties to the contract are bigBOX ALLGÄU Hotel and the customer. The contract shall come into force when bigBOX ALLGÄU Hotel accepts the customer's application. At its discretion, bigBOX ALLGÄU Hotel may confirm the reservation in text form. Any and all offers by bigBOX ALLGÄU Hotel are non-binding and subject to change. bigBOX ALLGÄU Hotel is in particular entitled to arrange some other use of the event rooms until such time as a contract is concluded, unless some provision has been expressly agreed at least in writing specifying a period in which bigBOX ALLGÄU Hotel is bound by the offer.

2.2 bigBOX ALLGAU Hotel is liable for damages arising from damage to life, limb or health due to a breach of obligations through malice or negligence on the part of a legal representative or vicarious agents of bigBOX ALLGÄLL Hotel

For other damage, bigBOX ALLGÄU Hotel shall be liable only if the damage is caused by a breach of obligation on the part of a legal representative or vicarious agents of bigBOX ALLGÄU Hotel due to malice aforethought or gross negligence. If, however, some essential contractual obligation (an obligation that has to be fulfilled for the contract to be executed properly and on fulfilment of which the customer regularly relies and may rely) is breached by a legal representative or vicarious agent of bigBOX ALLGÄU Hotel, bigBOX ALLGÄU Hotel shall then also be liable for cases of normal negligence. There can be no more far-reaching claims for compensation, unless otherwise regulated under Article 2. The above shall not prejudice the provisions under Article 2.6.

2.3 Should any disruptions or defects occur in respect of the services provided by bigBOX ALLGÄU Hotel, bigBOX ALLGÄU Hotel shall make every effort to effect a remedy upon receiving knowledge thereof or if objection is made by the customer promptly. The customer is obliged to cooperate and contribute insofar as can reasonably be expected of him in order to remedy the defect and keep any damage to a minimum. The customer is additionally obliged to notify bigBOX ALLGÄÜ Hotel in good time of any risk of unusually significant damage occurring. 2.4 If external staff or third-party services are commissioned for the events, bigBOX ALLGÄÜ Hotel shall be liable only for the correct choice of the firm commissioned. In the event of damages, bigBOX ALLGĀU Hotel shall transfer to the customer any compensation claims it may have against this third-party service provider.

2.5 The strict liability of bigBOX ALLGĀU Hotel to provide compensation for initial defects in accordance with section 536 a, paragraph 1st alternative BGB is expressly excluded.

2.6 All claims against bigBOX ALLGÄU Hotel shall expire after one year from the time the statute of limitations commences. This shall not apply in the case of liability arising from damage to life, limb or health due to a breach of obligations through malice or negligence on the part of a legal representative or vicarious agents of bigBOX ALLGAU Hotel, or for other damage caused by a breach of obligations through malice or gross negligence on the part of a legal representative or vicarious agent of bigBOX ALLGÄU Hotel.

Article 3 Services, prices, payment, set-off

3.1 bigBOX ALLGÄU Hotel is obliged to provide the services ordered by the customer and confirmed by bigBOX

3.2 The customer is obliged to pay the agreed or applicable hotel prices of bigBOX ALLGÄU Hotel for these and other services used. This shall also apply to services ordered by the customer directly or through bigBOX ALLGÄU Hotel that were provided by third parties and that bigBOX ALLGÄU Hotel paid in advance. This also applies in particular to claims made by copyright collecting societies.

3.3 The agreed prices shall include all taxes applicable at the time the contract is signed. If the statutory rate of value-added tax should change or if some local charges on the services pursuant to the contract are introduced, amended or discontinued after the contract comes into forces, the prices shall be adjusted accordingly. In the case of contracts with end users, this shall apply only if the period between the contract being signed and being fulfilled exceeds a period of four months.

3.4 If more than four months elapse between the contract being signed and being fulfilled and if the price bigBOX ALLGÄU Hotel calculates generally for these services should increase, bigBOX ALLGÄU Hotel shall be

antitled to increase the contractually agreed price appropriately, but at most by 5%.

3.5 bigBOX ALLGÄU Hotel invoices not showing a due date are payable and due in full within ten days of receipt of the invoice without deduction. bigBOX ALLGÄU Hotel shall be entitled at any time to make accumulating claims payable and due and to demand payment without undue delay. Statutory regulations shall apply in the case of default of payment. bigBOX ALLGAU Hotel reserves the right to prove greater damage.

3.6 bigBOX ALLGÄU Hotel is entitled to demand a reasonable sum as advance payment or security deposit from the customer upon conclusion of the contract, for example in the form of a credit card guarantee. The amount of

the advance payment and payment dates may be agreed in writing in the contract.
3.7 In justified cases, for example customer default in payment or expansion of the scope of the contract in question, bigBOX ALLGÄU Hotel shall be entitled, including in the time after the contract is concluded and until the event commences, to demand an advance payment or security deposit within the meaning of number 3.6 above or an increase of the advance payment or security deposit agreed in the contract up to the total agreed remuneration. Statutory regulations shall apply in the case of default of payment

3.8 The customer may set-off a claim against or exercise a right of retention in relation to a claim by bigBOX ALL-GÄU Hotel only if the customer's claim is undisputed, has been established in law or is awaiting a court decision.

Article 4 Withdrawal of the customer (cancellation, annulment), failure to use the services provided by bigBOX ALLGÄU Hotel (No Show)

4.1 The customer can withdraw from the contract concluded with bigBOX ALLGÄU Hotel only if a right of withdrawal is expressly agreed in the contract, if some other statutory right of withdrawal applies or if bigBOX ALLGÄU Hotel expressly agrees to cancelation of the contract. Any agreement on a right of withdrawal and any consent to a cancellation of the contract must always be in writing.

4.2 Insofar as bigBOX ALLGÄU Hotel and customer have agreed upon a date for cost-free cancellation of the

contract, the customer may cancel the contract up to that date without incurring payment or damage compensation claims by bigBOX ALLGAU Hotel. The customer's right of cancellation shall expire if he does not exercise his cancellation right vis-à-vis bigBOX ALLGÄU Hotel by the agreed date.

4.3 If a right of withdrawal from the contract has not been agreed, has already expired or if there is also no statutory right of withdrawal or cancellation, bigBOX ALLGĀU Hotel shall continue to have a claim to the agreed remuneration despite the customer's failure to use the services provided when the reason for this non-use is within the customer's scope of responsibility. bigBOX ALLGÄU Hotel shall credit income from renting the rooms to other parties and also for saved expenses. A fixed amount can be set for the expenses thus saved in accordance with numbers 4.4, 4.5 and 4.6. The customer shall be entitled to provide proof that the abovementioned claim did not arise at all or not in the amount demanded. bigBOX ALLGÄU Hotel reserves the right to prove a higher claim 44 If the customer does not cancel the booking until some time between the 8th and the 4th week before the event, bigBOX ALLGÄU Hotel shall be entitled to charge, in addition to the agreed rent, 35 % of the lost food sales, and 70 % of food sales in the case of later cancellations.

4.5 The charge for food sales is calculated according to the formula; agreed menu price x number of participants. If no price has been agreed for the menu, the calculation shall be based on the least expensive 3-course menu from the applicable event offer in question.

4.6 If a fixed daily rate per participant has been agreed, bigBOX ALLGÄU Hotel shall, in the event of the customer cancelling the booking between the 8th and the 4th week before the event, be entitled to charge 60 % and for later cancellations 85 % of the filed daily rate multiplied by the agreed number of participants.

4.7 If the event is unable to take place due to force majeure, each party shall then bear its own expenses incurred hitherto. Any costs paid on behalf of the other party shall be refunded by that party.

Article 5 Cancellation by bigBOX ALLGÄU Hotel, cancellation of the event

5.1 Insofar as it has been agreed that the customer can cancel the contract at no cost within a certain time period, bigBOX ALLGÄU Hotel shall be entitled for its part to cancel the contract during this time period if it receives inquiries from other customers regarding the rooms reserved for the event and the customer, upor inquiry thereof by bigBOX ALLGÄU Hotel, does not waive his right of cancellation within a suitable period set by bigBOX ALLGAU Hotel

5.2 If an advance payment or a security deposit agreed or demanded pursuant to numbers 3.7 and/or 3.7 is not made even after a reasonable grace period set by bigBOX ALLGÄU Hotel has expired, then bigBOX ALLGÄU Hotel is likewise entitled to cancel the contract.

5.3 Moreover, bigBOX ALLGÄU Hotel is entitled to effect extraordinary cancellation of the contract for a materially justifiable cause, in particular when

- force majeure or other circumstances for which bigBOX ALLGÄU Hotel is not responsible make it impossible to fulfil the contract;
- events or rooms are deliberately reserved with misleading or false information regarding significant circumstances;
- significant circumstances in this context can be the customer's identity, his solvency or the purpose of his stay: bigBOX ALLGÄU Hotel, its security or public reputation, without this being within the scope of control or organisation of bigBOX ALLGÄU Hotel;
- the purpose of or the occasion for the event is in breach of law;
- there is some infringement of number 1.2.

5.4 The customer can derive no damage compensation rights from justified cancellation by bigBOX ALLGÄU

Article 6 Changes to number of participants and time of the event

6.1 If the customer wishes to increase the number of participants by more than 5 %, it must notify bigBOX ALL-GÄU Hotel at the latest five working days before the event is due to start; it shall require the written consent of bigBOX ALLGÄU Hotel. Charges will always be based on the actual number of participants, but at least on 95% of the agreed higher number of participants. If the actual number of participants is lower, the customer shall be entitled to reduce the agreed price by the amount of additional savings realised by bigBOX ALLGÄU Hotel due to the lower number of participants when this can be proven by the customer.

6.2 Any foreseen reduction of the number of participants by more than 5 % must be reported to bigBOX ALLGÄU Hotel in good time, but at the latest up to five working days before the event is due to begin. Charges will be based on the actual number of participants attending, but at least 95 % of the finally agreed number of partici-

pants. Number 6.1, sentence 3, shall apply accordingly.
6.3 If the number of participants is reduced by more than 10%, bigBOX ALLGĀU Hotel shall be entitled to change the confirmed rooms, taking account of any difference in room rental, unless the customer cannot be reasonably expected to accept such changes.
6.4 If the arranged starting or finishing times of the event are changed, and if bigBOX ALLGÄU Hotel consents to

these changes, bigBOX ALLGÄÜ Hotel shall be entitled to charge a suitable fee for any additional availability of services, unless the changes are the responsibility of bigBOX ALLGÄÜ Hotel.

Article 7 Food and beverages brought to the hotel

As a matter of principle, the customer is not permitted to bring along food or beverages to events, Exceptions to this rule require a written agreement with bigBOX ALLGÄU Hotel. In these cases, a fee will be charged to cover the overheads.

Article 8 Technical facilities and connections

8.1 If and to the extent that bigBOX ALLGÄU Hotel procures technical and other equipment from third parties for the customer at the latter's request, the hotel shall act on behalf, on the authority and for the account of the to the customer at the latter sequest, the notes shall are the equipment with due care and for its correct and proper return. The customer shall assume liability for treating the equipment with due care and for its correct and proper return. The customer shall indemnify bigBOX ALLGÄU Hotel against any third-party claims arising from the provision of such equipment.

8.2 Prior consent shall be required before the customer can use the power supply and other networks of bigBOX ALLGÂU Hotel to run its electrical and other technical equipment. The customer shall be liable for any disruption or damage to the technical equipment of bigBOX ALLGÂU Hotel caused by the use of the customer's equipment, unless the damage is within the responsibility of bigBOX ALLGÄU Hotel. bigBOX ALLGÄU Hotel shall be entitled to record and charge any electricity expenses arising from such use in form of a fixed rate.

AS Provided that bigBOX ALLGĂU Hotel gives its consent, the customer shall be entitled to use his or her own telephone, fax or other data communication equipment. bigBOX ALLGĂU Hotel may charge a connection fee

8.4 If the adequate equipment of bigBOX ALLGÄU Hotel remains unused on account of the customer's use of his or her own equipment, the former may charge a deficiency compensation fee.

8.5 Any malfunctions in equipment provided by bigBOX ALLGÄU Hotel, whether technical or other equipment,

shall be remedied without delay wherever possible. No payments may be withheld or reduced as a result, provided bigBOX ALLGĂU Hotel is not responsible for these malfunctions.

Article 9 Loss or damage to items brought to the hotel

9.1 Exhibition or other items including personal items brought onto the premises shall be kept in the function rooms or in bigBOX ALLGÄU Hotel at the customer's risk. bigBOX ALLGÄU Hotel does not assume any liability for loss, destruction or damage, including pecuniary loss, and number 2.2 shall apply accordingly. This release from liability also includes any case in which safekeeping is a typical obligation for the type of contract in respect of the circumstances of the individual case.

9.2 Any decorative materials brought into the hotel must comply with the requirements imposed by the fire authorities. bigBOX ALLGÄU Hotel is entitled to request an official certificate of compliance. If the customer fails to provide such documentation, bigBOX ALLGĀU Hotel shall be entitled to remove and store the items at the customer's expense and risk. To avoid the possibility of damage, the customer shall make suitable arrangements with bigBOX ALLGÄU Hotel before setting up or attaching his or her items.

9.3 Any exhibits or other items brought into the hotel shall be removed without delay after the end of the event.

If the customer fails to comply with this obligation, then bigBOX ALLGÄU shall be entitled to remove and store the items at the customer's expense and risk. If the items remain in the function room, bigBOX ALLGÄU shall be entitled to charge a suitable amount of compensation for such use for the time said objects remain therein.

Article 10 Liability of the customer

10.1 The customer is in principle responsible for the event, including its preparation and subsequent winding up and clearance.

10.2 The customer is liable towards bigBOX ALLGÄU Hotel and third parties for all damage that are caused by the customer and or by any person coming in contact with the rented rooms under the customer's responsibility and acting culpably in the sense of section 276 (1), (2) BGB. The customer specifically bears full liability for all damages to installations, inventory and equipment that are culpably caused by the customer, his agents or employees, visitors or other third parties to whom the customer allows admittance. The above shall not prejudice the applicability of more far-reaching regulations in these General Terms and Conditions for Events.

The customer, his executive bodies, legal representatives, employees or vicarious agents must report any damage to the building and/or the inventory to bigBOX ALLGÄU Hotel without delay.

10.3 The customer shall bear responsibility for ensuring public safety in the rented rooms. The customer further-more indemnifies bigBOX ALLGÄU Hotel from all claims that may be made against bigBOX ALLGÄU Hotel by any private or public third parties in connection with the event during or after the term of the contract and that fall within the customer's scope of responsibility.

10.4 The customer shall take out adequate insurance for third-party liability and personal fire liability and present evidence thereof to bigBOX ALLGÄU Hotel before the event in the form of the relevant insurance certificate. The organiser's third-party liability insurance must include in particular compensation for damages to the rented property and installations and accessories as well as indemnity for bigBOX ALLGÄU Hotel from all claims arising n connection with the event.

10.5 The customer releases bigBOX ALLGÄU Hotel from all claims arising in connection with the event made against bigBOX ALLGĀU Hotel by any private or public third party bigBOX ALLGĀU Hotel due to the event held by the customer.

10.6 bigBOX ALLGÄU Hotel shall be entitled, without prejudice to any further regulations in this agreement, to demand that the customer provides a suitable security, for example in the form of a credit-card guarantee or

Article 11 Items left behind

Any items left behind in the hotel shall be forwarded to the customer only upon request by the customer and at his risk and cost. bigBOX ALLGÄU Hotel shall retain such items for a period of three month, after which they shall be forwarded to the local lost-property office, provided they have some evident value.

Article 12 Concluding provisions

12.1 Any amendments or supplements to the contract, the acceptance of applications or these General Terms and Conditions for Events must be in writing. Unilateral amendments and supplements by the customer are not valid. 12.2 Place of performance and payment and exclusive legal venue in commercial dealings is Kempten (Allgau), Germany. Insofar as a contracting party fulfils the requirements pursuant to section 38, paragraph 2, ZPO (German Code of Civil Procedure) and does not have a general legal venue in Germany, the legal venue shall be Kempten (Allgäu), Germany.

12.3 The contract is subject to the laws of the Federal Republic of Germany. Application of the UN Convention on the International Sale of Goods and of German International Private Law (IPR) is excluded

12.4 Should any individual provisions of these General Terms and Conditions for Events be or become invalid or void, the validity of the remaining provisions shall remain unaffected thereby. The statutory provisions shall also be applicable.

#### General Terms and Conditions for the Hotel Accommodation Contract

Article 1 Scope of applicability

1.1 These Terms and Conditions govern contracts for the rental use of hotel rooms for lodging purposes, as well as all other performance and services rendered by bigBOX ALLGÄU Hotel for the customer in this connection (Hotel Accommodation Contract). The term "Hotel Accommodation Contract" comprises and replaces the following terms: contracts for lodging, accommodation, hotel and hotel rooms. The term "bigBOX ALLGÄU" is used in the following in place of the name of the hotel operator corporation (bigBOX ALLGÄU GmbH & Co. KG).

1.2 The prior written consent of bigBOX ALLGÄU Hotel is required if rooms provided to the customer are to be sublet or rented to other parties or used other than for lodging purposes, whereby section 540, para. 1, sentence 2, BGB (German Civil Code) is waived when the customer is not an end user.

1.3 These present General Terms and Conditions for Hotel Accommodation Contracts shall apply exclusively. Any general terms and conditions of the customer shall not apply unless these have been expressly agreed in writing in advance. Our General Terms and Conditions for Hotel Accommodation Contracts shall continue to apply even if we render our services without reservation in awareness of conflicting or deviating terms and conditions of the customer.

Article 2 Coming into force of contracts, parties, statute of limitations

2.1 The parties to the contract are bigBÖX ALLGÄU Hotel and the customer. The contract shall come into force when the customer's offer is accepted by by bigBOX ALLGÄU Hotel. At its discretion, bigBOX ALLGÄU Hotel may confirm the room reservation in text form. Any and all offers by bigBOX ALLGÄU Hotel are non-binding and subject to change. bigBOX ALLGÄU Hotel is in particular entitled to arrange some other use of the rooms until such time as a contract is concluded, unless some provision has been agreed expressly at least in writing specifying a period in which bigBOX ALLGÄU Hotel is bound by the offer.

2.2 All claims against bigBOX ALLGÄU Hotel shall expire after one year from the time the statute of limitations commences. This shall not apply in the case of liability arising from damage to life, limb or health due to a breach of obligations through malice or negligence on the part of a legal representative or vicarious agents of bigBOX ALLGÄU Hotel, or for other damage caused by a breach of obligations through malice or gross negligence on the part of a legal representative or vicarious agent of bigBOX ALLGÄU Hotel.

Article 3 Services, prices, payment, set-off, right of retention

3.1 bigBOX ALLGÄU Hotel is obliged to keep the rooms reserved by the customer available and to render the agreed services.

3.2 The customer is obliged to pay the agreed or applicable hotel prices of bigBOX ALLGÄU Hotel for rooms provided and for other services used. This shall also apply to services ordered by the customer directly or through bigBOX ALLGÄU Hotel that were provided by third parties and that bigBOX ALLGÄU Hotel paid in advance.

3.3 The agreed prices shall include all taxes and local charges applicable at the time the contract is signed. Prices quoted do not include local charges that, according to the law of the local municipality, are to be paid by the guest, such as a local visitor's tax (Kurtaxe). If the statutory rate of value-added tax should change or if some local charges on the services pursuant to the contract are introduced, amended or discontinued after the contract comes into forces, the prices shall be adjusted accordingly. In the case of contracts with end users, this shall apply only if the period between the contract being signed and being fulfilled exceeds four months. 3.4 If a period of more than four months elapses between the contract being signed and being fulfilled and if the price bigBOX ALLGÄU Hotel calculates generally for these services should increase, bigBOX ALLGÄU Hotel shall be entitled to increase the contractually agreed price appropriately, but at most by 5%.

3.5 bigBOX ALLGÄU Hotel can make its consent to the customer's later request for a reduction of the number of reserved rooms, services to be rendered by bigBOX ALLGÄU Hotel or the customer's length of stay dependent upon the customer's acceptance of the increase in the price for rooms and/or for the other services rendered by bigBOX ALLGÄU Hotel.

3.6 bigBOX ALLGÄU Hotel invoices not showing a due date are payable and due in full within ten days of receipt of the invoice without deduction. bigBOX ALLGÄU Hotel shall be entitled at any time to make accumulating claims payable and due and to demand payment without undue delay. With default of payment, bigBOX ALLGÄU Hotel shall be entitled to demand the relevant applicable statutory default interest at the current rate of 9 % or, with legal transactions with an end user, at a rate 5 % above the base interest rate. bigBOX ALLGÄU Hotel reserves the right to prove greater damage.

3.7 bigBOX ALLGÄU Hotel is entitled to demand a reasonable sum as advance payment or security deposit from the customer upon conclusion of the contract, for example in the form of a credit card guarantee. The amount of the advance payment and payment dates may be agreed in writing in the contract. In the case of advance payments or security deposits for package tours, the statutory provisions shall continue to apply. The statutory regulations shall also apply if the customer is in default of payment.

3.8 In justified cases, for example customer default in payment or expansion of the scope of the contract in question, bigBOX ALLGĀU Hotel shall be entitled, including in the time after the contract is concluded and until the accommodation commences, to demand an advance payment or security deposit within the meaning of number 3.7 above or an increase of the advance payment or security deposit agreed in the contract up to the total agreed remuneration.

3.9 Furthermore, bigBOX ALLGÄU Hotel shall be entitled, at the start of and during the customer's stay, to demand a reasonable advance payment or security deposit within the meaning of number 3.7 above for existing and future claims from the contract, insofar as such has not already been paid pursuant to numbers 3.7 and/ or 3.8 above.

3.10 The customer may set-off a claim against or exercise a right of retention in relation to a claim by bigBOX ALLGÄU Hotel only if the customer's claim is undisputed, has been established in law or is awaiting a court decision.

Article 4 Withdrawal of the customer (cancellation, annulment), failure to use the services provided by bigBOX ALLGÄU Hotel (No Show)

4.1 The customer can withdraw from the contract concluded with bigBOX ALLGĀU Hotel only if a right of withdrawal is expressly agreed in the contract, if some other statutory right of withdrawal applies or if bigBOX ALLGĀU Hotel expressly agrees to cancelation of the contract. Any agreement on a right of withdrawal and any consent to a cancellation of the contract must always be in writing.

4.2 Insofar as bigBOX ALLGÄU Hotel and customer have agreed upon a date for cost-free cancellation of the contract, the customer may cancel the contract up to that date without incurring payment or damage compensation claims by bigBOX ALLGÄU Hotel, and the agreements reached with the customer shall apply in this regard. The customer's right of cancellation shall expire if he does not exercise his cancellation right vis-à-vis bigBOX ALLGÄU Hotel by the agreed date.

4.3 If a right of withdrawal from the contract has not been agreed or has already expired, then any statutory right of withdrawal or cancellation shall not apply; if bigBOX ALLGÄU Hotel does not consent to a cancellation of the contract, bigBOX ALLGÄU Hotel shall continue to have a claim to the agreed remuneration despite the customer's failure to use the services provided when the reason for this non-use falls within the customer's scope of responsibility, bigBOX ALLGÄU Hotel shall set off income from renting the rooms to other parties and also any saved expenses against this claim. If the rooms are not otherwise rented, bigBOX ALLGÄU Hotel can assess a flat rate for the saved expenses. In this case, the customer shall be obliged to pay at least 90 % of the contractually agreed rate for lodging with or without breakfast and for fixed-rate arrangements with third-party services, 70 % for room and half-board, and 60 % for room and full-board arrangements. The customer shall be entitled to provide proof that the abovementioned claim did not arise at all or not in the amount demanded.

4.4 If the event is unable to take place due to force majeure, each party shall then bear its own expenses incurred hitherto. Any costs paid on behalf of the other party shall be refunded by that party.

Article 5 Cancellation by bigBOX ALLGÄU Hotel

5.1 Insofar as it has been agreed that the customer can cancel the contract at no cost within a certain time period, bigBOX ALLGÄU Hotel shall be entitled for its part to cancel the contract during this time period if it receives inquiries from other customers regarding one or more contractually reserved rooms and the customer, upon inquiry thereof by bigBOX ALLGÄU Hotel, does not waive his right of cancellation within a suitable period set by bigBOX ALLGÄU Hotel.

5.2 If an advance payment or security deposit that was agreed or demanded pursuant to numbers 3.7 and/or 3.8 is not made even after a reasonable grace period set by bigBOX ALLGÄU Hotel has expired, then bigBOX ALLGÄU Hotel is likewise entitled to cancel the contract.

5.3 Moreover, bigBOX ALLGÄU Hotel is entitled to effect extraordinary cancellation of the contract for a materially justifiable cause, in particular when

- force majeure or other circumstances for which bigBOX ALLGÄU Hotel is not responsible make it impossible to fulfil the contract:
- rooms are deliberately reserved with misleading or false information regarding significant circumstances; significant circumstances in this context can be the customer's identity, his solvency or the purpose of his stay;
- bigBOX ALLGÄU Hotel has reasonable cause to believe that use of the hotel's services might jeopardize the smooth operation of bigBOX ALLGÄU Hotel, its security or public reputation, without this being within the scope of the control or organisation of bigBOX ALLGÄU Hotel:
- the purpose of or the occasion for the accommodation is in breach of law:
- there is some infringement of number 1.2 above.

5.4 The customer can derive no damage compensation rights from justified cancellation by bigBOX ALLGÄU Hotel.

Article 6 Room availability, delivery and return

6.1 The customer does not acquire the right to be allocated specific rooms unless this has been expressly agreed.
6.2 Reserved rooms are available to the customer as from 2:00 p.m. on the agreed arrival date. The customer does not have the right to earlier availability

6.3 Rooms must be vacated and made available to bigBOX ALLGĂU Hotel no later than 11:00 a.m. on the agreed departure date. After that time, on the grounds of the delayed vacating of the room for use exceeding the contractual time, bigBOX ALLGĂU Hotel may charge 50 % of the full accommodation rate (list price) for the additional use of the room until 6:00 p.m. (after 6:00 p.m.: 90 percent). Contractual claims of the customer shall not be established hereby. The customer is at liberty to prove that bigBOX ALLGĂU Hotel incurred no or much lesser claim to compensation for use of the rooms.

Article 7 Liability of bigBOX ALLGÄU Hotel

7.1 bigBOX ALLGĂU Hotel is liable for damages arising from damage to life, limb or health due to a breach of obligations through malice or negligence on the part of a legal representative or vicarious agents of bigBOX

For other damage, bigBOX ALLGÄU Hotel shall be liable only if the damage is caused by a breach of obligation on the part of a legal representative or vicarious agents of bigBOX ALLGÄU Hotel due to malice aforethought or gross negligence. If, however, some significant contractual obligation (an obligation that has to be fulfilled for the contract to be executed properly and on fulfilment of which the customer regularly relies and may rely) is breached by a legal representative or vicarious agent of bigBOX ALLGÄU Hotel, bigBOX ALLGÄU Hotel shall then also be liable for cases of normal negligence. There can be no more far-reaching claims for compensation, unless otherwise regulated under Article 7. The above shall not prejudice the provisions under Article 2.2.

7.2 Should disruptions or defects in the performance of bigBOX ALLGĀU Hotel occur, bigBOX ALLGĀU Hotel shall act to remedy such upon receiving knowledge thereof or if objection is made by the customer without undue delay. The customer shall be obliged to carry out all reasonable measures to eliminate the disruption and to keep any possible damage to a minimum.

7.3 bigBOX ALLGÄU Hotel is liable to the customer for property brought into the hotel in accordance with statutory provisions. bigBOX ALLGÄU Hotel recommends that the hotel or room safes be used. If the customer brings into the hotel cash, securities and valuables with a value of more than EUR 800 or other items with a value of more than EUR 3,000, this shall require a separate safekeeping agreement.

7.4 Insofar as a parking space is provided to the customer in the hotel garage or a hotel parking lot, this does not constitute a safekeeping agreement, even if a fee is agreed. The hotel assumes no liability for loss of or damage to motor vehicles parked or manoeuvred on the hotel's property and the contents thereof, except for cases pursuant to number 7.1 above.

7.5 Wake-up calls are carried out by bigBOX ALLGÄU Hotel with the greatest possible diligence. Messages, mail, and merchandise deliveries for guests shall be handled with care. bigBOX ALLGÄU Hotel shall deliver, hold, and, for a fee, forward such items on request. bigBOX ALLGÄU Hotel shall in this regard bear liability only pursuant to number 7.1 above.

Article 8 Items left behind

Any items left behind in the hotel shall be forwarded to the customer only upon request of the customer and at his risk and cost. bigBOX ALLGÄU Hotel shall retain such items for a period of three month, after which they shall be forwarded to the local lost-property office, provided they have some evident value.

Article 9 Concluding provisions

9.1 Any amendments or supplements to the contract, the acceptance of applications or these General Terms and Conditions for Hotel Accommodation must be in writing. Unilateral amendments and supplements by the customer are not valid.

9.2 Place of performance and payment and the exclusive legal venue – including for disputes regarding cheques and bills of exchange – in commercial dealings is Kempten (Allgäu), Germany. Insofar as a contracting party fulfils the requirements pursuant to section 38, paragraph 2, ZPO (German Code of Civil Procedure) and does not have a general legal venue in Germany, the legal venue shall be Kempten (Allgäu), Germany.

9.3 The contract is governed by the laws of the Federal Republic of Germany. Application of the UN Convention on the International Sale of Goods and of German International Private Law (IPR) is excluded

9.4 Should any individual provisions of these General Terms and Conditions for Hotel Accommodation be or become invalid or void, the validity of the remaining provisions shall remain unaffected thereby. The statutory provisions shall also be applicable.