

Hilton Paris Charles de Gaulle Airport

HEALTH AND HYGIENE MEASURES

JUNE 2020





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1 - GENERAL MEASURES

The health and Safety of our guests and employees is our highest priority.

For the safety of our guests and employees, we have adjusted our services and implemented a wide range of safety and hygiene measures.

Please read our hygiene measures that apply in the different areas of Hilton Paris Charles de Gaulle Airport.

- Hotel Public Areas
- Guest rooms and Hilton CleanStay procedures
- Restaurant and Bar
- Conference and meeting spaces



Hilton Paris Charles de Gaulle Airport is following French Minister of Social Affairs and Employment new regulations in terms of Hygiene, Prevention and Protection, learn more:

<https://travail-emploi.gouv.fr/IMG/pdf/protocole-deconfinement-covid-19-hcr.pdf>

Hilton Paris Charles de Gaulle Airport is implementing Hilton Worldwide Standard Operation Procedures link to the Covid-19., learn more: <https://newsroom.hilton.com/corporate/news/hilton-defining-new-standard-of-cleanliness>

All our Team Members will follow a comprehensive Safety and Hygiene training program as part of the implementation of Hilton CleanStay procedures.

2 - PUBLIC AREAS, RECEPTION & SERVICES



Public Areas and Services:

- Hand disinfection stations are available throughout the hotel for guests and Team Members
- Increase of the cleaning rotation in all public areas and hotel services (special focus on the Fitness Center)
- Guests and Team Members (mandatory where barrier gestures cannot be held) can wear masks when in public areas

Reception / Lobby Area:

- Social distancing of 2 meters – stickers on the floor to mark the 2-meters distance between each guest
- Acrylic window protection on the Front Desk, between the Front Office agent and guests
- Hand disinfection stations are available at the front office
- Increase of the cleaning rotation in all public areas
- Team Members and guests can wear masks when in public areas.



3 - GUESTROOMS & HILTON CLEANSTAY



Guestrooms:

- Implementation of the [Hilton CleanStay](#) – new brand standard related to Covid-19
- Housekeeping Team Members are wearing gloves and Masks
- Increase of the cleaning rotation in lifts and corridors
- Higher rotation / change of the air conditioner filters
- Hilton CleanStay Room Seal ([Hilton CleanStay](#) program)

Hilton CleanStay - Protective Equipment:

- Face masks: Single use – optional for guests (fees apply) and Team Members (mandatory where barrier gestures cannot be held)
- Disinfectant single use wipes and hand sanitizer antiviral as well as antibacterial are used
- Gloves available for Team Members and for guests (fees apply)
- Water soluble linen bag: bag for contaminated laundry to go straight into the washing machine and the bag would disintegrate as part of the wash cycle
- Disposable biohazard waster for clinical waste (plastic bags) to be disposed of as special waste / available for cleaning Team Member
- Infrared Thermometer one for main entrance and one for Team Members entrance



Cleaning you can trust,
throughout your stay



3 - GUESTROOMS & HILTON CLEANSTAY



Hilton CleanStay:

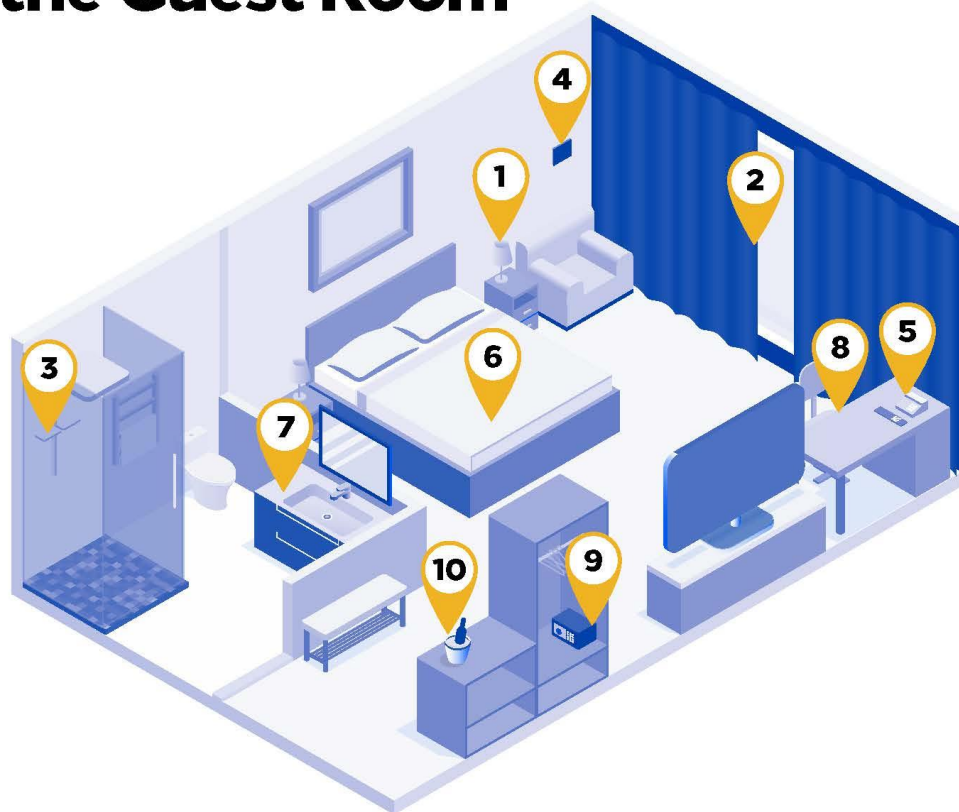
- Hilton CleanStay room seal: add an extra measure of assurance by placing a room seal on doors to indicate to guests that their room has not been accessed since being thoroughly cleaned.
- 10 High-Touch, Deep Clean Areas: Extra disinfection of the most frequently touched guests room areas – light switches, door handles, TV remotes, thermostats and more.
- De-clutter Paper Amenities: Remove pen, paper and guest directory; supplement with digital or available upon request.
- Focus on Fitness Centers: Improved guidelines for disinfecting the hotel Fitness Center, possibly closing for cleaning multiple times daily and limiting the number of guests allowed in at one time.
- Clean and Clean Again: Increase the frequency of cleaning public areas.
- Guest-Accessible disinfecting wipes: Provide stations at primary entrances and key high traffic areas, for instance, a station to allow guests to wipe the elevator button before pressing.



4 - HILTON CLEANSTAY



10 High-Touch, Deep Clean Areas in the Guest Room



- 1 SWITCHES & ELECTRONIC CONTROLS**
Lights, lamps, switches and electronic controls.
- 2 HANDLES & KNOBS**
Doors, closets, drawers, furniture knobs and drapery pull handles.
- 3 MAJOR BATHROOM SURFACES**
Toilet handles and seats, splash walls, shower/tub controls and sink faucets.
- 4 CLIMATE CONTROL PANELS**
- 5 TELEPHONES, REMOTE CONTROLS AND CLOCKS**
Handsets, dial pads and function buttons.
- 6 BED & BEDDING**
All bed linens including duvet covers, pillowcases and sheets.
- 7 BATH AMENITIES**
Bulk dispensers, individual amenities, tissue boxes, soap dishes, amenity trays and hair dryer.
- 8 HARD SURFACES**
Tables, desks and nightstands.
- 9 CLOSET GOODS**
Iron, safe handle and keypad.
- 10 IN-ROOM FOOD & BEVERAGE**
Cutlery, glassware, ice buckets, mini bars, kettle and coffeemaker.

PART OF



with  protection

5 - RESTAURANT, BAR AND MEETING ROOMS



Restaurant & Bar:

- Social distancing of 2 meters – stickers on the floor to mark the 2-meters distance between each guest
- Each tables are 2 meters from each other's. Individual serving is recommended.
- Team Members wear gloves at the restaurant / bar and mask (mandatory where barrier gestures cannot be held)
- Hand disinfection stations will be available at the Restaurant, Bar and Executive lounge
- Increase of the cleaning rotation in all Food and Beverage outlets

Meeting rooms / Banqueting:

- Meeting rooms and Ballrooms capacity chart and floor plan have been adapted to maintain the 2 meters social distancing
- Hand Disinfection stations are available for guests and Team Members
- Increase of the cleaning rotation in all meeting rooms and ballrooms

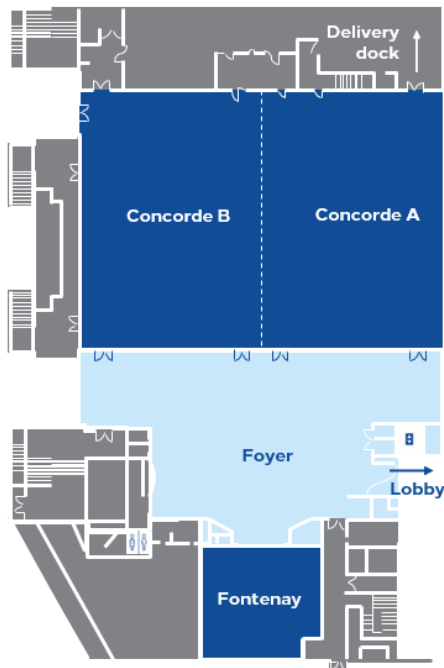


6 - OUR MEETING ROOMS

GROUND FLOOR

MAP

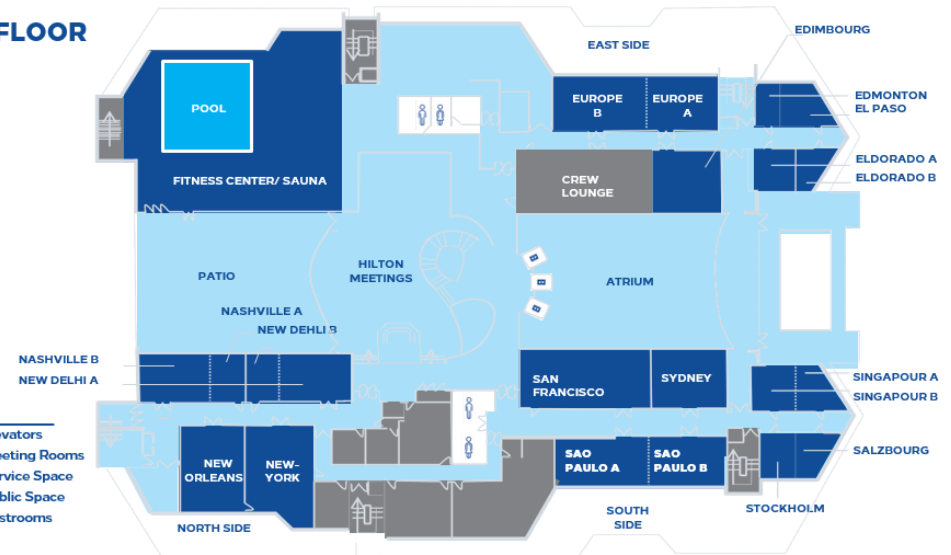
- Elevators
- Meeting Rooms
- Service Space
- Foyer Space
- Restrooms



1st FLOOR

MAP

- Elevators
- Meeting Rooms
- Service Space
- Public Space
- Restrooms



7 - NEW MEETING ROOMS SETUP



Name	Floor	Area (Sq. M.)	Area (Sq. Ft.)	Height (M)	Height (Ft)	Size (M)	Size (Ft)	U Shape	U Shape (social distancing)	Classroom	Classroom (social distancing)	Theater	Theater (social distancing)	Boardroom	Boardroom (social distancing)	Cabaret	Cabaret (social distancing)	Cocktail	Cocktail (social distancing)	Reception	Reception (social distancing)	Banquet	Banquet (social distancing)
Concorde AB	0	700	7534.7	4	13.12	22x32	72.17 x 104.98	241	120	450	150	750	188	90	70	360	180	600	Do not recommend	Yes	Do not recommend	500	Do not recommend
Concorde A	0	350	3767.4	4	13.12	22x16	72.17 x 52.49	137	60	210	70	350	88	55	40	160	80	250	Do not recommend	Yes	Do not recommend	200	Do not recommend
Concorde B	0	350	3767.4	4	13.12	22x16	72.17 x 52.49	137	60	210	70	350	88	55	40	160	80	250	Do not recommend	Yes	Do not recommend	200	Do not recommend
Fontenay	0	96	1033.3	3.2	10.33	10.6x9	34.77 x 29.52	35	15	42	150	60	15	28	10	35	20	35	Do not recommend	No	Do not recommend	60	Do not recommend
Edimbourg	1	55	592	2.8	9	8.4x6.6	27.55 x 21.65							18	9								
Edmonton	1	20	215.27	2.8	9	5x4	16.40 x 13.12	9	5	6		15		10	4	12		10	Do not recommend	No	Do not recommend		Do not recommend
El Paso	1	24	258.33	2.8	9	5x4.8	16.40 x 14.43		5	6		15		10	4	12		10	Do not recommend	No	Do not recommend		Do not recommend
Eldorado AB	1	44	473.61	2.8	9	5x8.8	16.40 x 28.87	21	9	15	5	30	8	20	9	21	12	25	Do not recommend	No	Do not recommend	30	Do not recommend
Europe AB	1	116	1248.6	2.8	9	20x5.8	65.61 x 19	60	30	70	23	110	28	55	30	70	36	70	Do not recommend	No	Do not recommend	100	Do not recommend
Europe A	1	45	484.37	2.8	9	7.8x5.8	25.59 x 19	21	8	24	8	35	9	16	8	21	12	25	Do not recommend	No	Do not recommend	30	Do not recommend
Europe B	1	71	764.23	2.8	9	12.2x5.8	40 x 19	40	12	40	13	70	18	35	12	42	24	35	Do not recommend	No	Do not recommend	60	Do not recommend
Nashville AB	1	63	678.12	2.8	9	12.5x5	41 x 16.40	31	12	35	12	50	13	28	14	35	20	35	Do not recommend	No	Do not recommend	50	Do not recommend
Nashville A	1	20	215.27	2.8	9	5x4	16.40 x 13.12	9	5	6	2	15	4	10	5	12	8	15	Do not recommend	No	Do not recommend	8	Do not recommend
Nashville B	1	43	462.84	2.8	9	8.5x5	27.88 x 16.40	23	8	21	7	35	9	20	10	21	12	30	Do not recommend	No	Do not recommend	40	Do not recommend
New Delhi AB	1	63	678.12	2.8	9	12.5x5	41 x 16.40	31	12	35	12	50	13	28	14	35	8	35	Do not recommend	No	Do not recommend	50	Do not recommend
New Delhi A	1	43	462.84	2.8	9	8.5x5	27.88 x 16.40	23	8	21	7	35	9	20	10	21	12	30	Do not recommend	No	Do not recommend	40	Do not recommend
New Delhi B	1	20	215.27	2.8	9	5x4	16.40 x 13.12	9	5	6	2	15	4	10	5	12	8	15	Do not recommend	No	Do not recommend	8	Do not recommend
New Orleans	1	83	893.4	2.8	9	10.6x7.9	34.77 x 25.59	45	15/20	50	17	60	15	28	14	42	24	40	Do not recommend	No	Do not recommend	60	Do not recommend
New York	1	83	893.4	2.8	9	10.6x7.8	34.77 x 25.59	45	15/20	50	17	60	15	28	14	42	24	40	Do not recommend	No	Do not recommend	60	Do not recommend
Salzburg	1	24	258.33	2.8	9	5x4.8	16.40 x 14.43	9	5	6		15		10	4	12		10	Do not recommend	No	Do not recommend		Do not recommend
San Francisco	1	80	861.11	2.8	9	12x6.6	39.37 x 21.65	35	15/20	35	12	60	15	28	14	42	20	30	Do not recommend	No	Do not recommend	60	Do not recommend
Sao Paulo AB	1	116	1248.6	2.8	9	20x5.8	65.61 x 19	60	30	70	23	110	28	55	30	70	36	70	Do not recommend	No	Do not recommend	100	Do not recommend
Sao Paulo A	1	71	764.23	2.8	9	12.2x5.8	40 x 19	40	12	40	13	70	18	35	15	42	20	35	Do not recommend	No	Do not recommend	60	Do not recommend
Sao Paulo B	1	45	484.37	2.8	9	7.8x5.8	25.59 x 19	21	8	24	8	35	9	16	8	21	12	25	Do not recommend	No	Do not recommend	30	Do not recommend
Singapore AB	1	44	473.61	2.8	9	5x8.8	16.40 x 28.87	21	9	15	5	30	8	20	9	21	12	25	Do not recommend	No	Do not recommend	30	Do not recommend
Stockholm	1	20	215.27	2.8	9	5x4	16.40 x 13.12	9	5	6		15		10	4	12		10	Do not recommend	No	Do not recommend		Do not recommend
Sydney	1	55	592	2.8	9	8.4x6.6	27.55 x 21.65							18	9								

NEED MORE INFORMATION?

JUST ASK OR CONTACT US



Christel Cabanier

**GENERAL DIRECTOR
HILTON PARIS CHARLES DE GAULLE AIRPORT**

T: +33 1 49 19 77 01
christel.cabanier@hiltoncharlesdegaulle.com